

Privacy policy

ECAT Foundation is committed to maintaining the trust and confidence of our clients and users of our website. We will only use your data to provide you with the services to which you have subscribed and answer enquiries that you have made regarding services from the ECAT Foundation. Your private contact details will not be sold or transferred to any other company. Below is our Privacy Policy which provides detailed information on how we collect your information, what we use it for, the conditions under which we may disclose it to others and how we keep it secure.

Organisation

ECAT Foundation, located at Dobbeweg 1 2254 AG Voorschoten, is the controller of personal data processing. ECAT Foundation is registered with the Chamber of Commerce under number 41174102. You can find our contact details on our website: <https://ecat.nl/contact>.

What personal data do we collect from you?

We collect personal data from you when you subscribe to our External Quality Control Programme on our website. In some cases, we also obtain your contact information from external cooperation partners. If you are a participant: participant number, password, delivery address, certificate address, billing address, email address, name, IT usage data (IP address, data and time of connection).

What do we use this data for and what are the legal bases for doing so?

Fulfilment of contractual relationships: as a general rule, you are engaging in a business relationship with us (an ongoing contract). We may use other companies to provide services on our behalf, including answering customers' questions' about our services. We will only provide these companies with the information they need to deliver the service.

Do you give my information to other organisations?

We may offer you the opportunity to participate in surveys carried out by one of our cooperation partners (such as Nascola, RfB or DEKS). We will transfer all of the data relevant to provide their services.

Is my information secure?

Data transmission over the internet cannot be guaranteed to be 100% secure. As a result ECAT Foundation will strive to protect your personal data, but ECAT Foundation cannot fully ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

ECAT Foundation does employ appropriate security measures to protect your information from access by unauthorized persons and against unlawful processing, accidental loss, destruction and damage. ECAT Foundation also makes the best effort to ensure security when transmitting your personal data between our systems and the companies who provide us with various services.

ECAT Foundation endeavours to prevent online fraudulent activity taking place on our website, of which ECAT Foundation has implemented additional security measures to prevent this type of activity from occurring.

How long will we store your data for?

Different periods of time apply to the storage duration of your data. We do not retain personal data longer than necessary for the purpose of processing. Tax-related data will, as a rule, be stored for at least 7 years.

Use of cookies

We use cookies that are essential for enabling the basic functionalities of our website. We also use third-party cookies that help us analyze how you use this website, store your preferences, and provide the content and advertisements that are relevant to you. These cookies will only be stored in your browser with your prior consent. You can choose to enable or disable some or all of these cookies but disabling some of them may affect your browsing experience.

What are your rights?

You have the right to access information held about you by ECAT Foundation. You also have the right to have this information deleted and amended and you can exercise these rights at any time by emailing info@ecat.nl.

Exception to the rule is when ECAT Foundation is required by law to leave or retain your data unchanged.

If you have a complaint about the way we handle your personal data, we would like to hear about it. We consider this issue very important and would like to know if you are dissatisfied. In that case, please send us an e-mail at info@ecat.nl. You also have the right to file a complaint against our processing of personal data with the Dutch supervisory authority: the Authority for Personal Data, but of course we hope that you will first give us the opportunity to solve it to your satisfaction.

Further information

Should you have any further questions or suggestions, we will be glad to assist you at any time.

Change the policies on this page

At any time ECAT Foundation reserve the right to amend our privacy policy and any other policies distributed on our website. We therefore recommend that you regularly check the privacy statement for any changes.